

W-02113A-07-0551



0000092008

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2008 74059

Date: 12/18/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Kyle**

Houseal

Account Name: Kyle Houseal

Home:

Street:

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 85268

is: E-Mail

Utility Company: **Chaparral City Water Company**

Division: Water

Contact Name: n/a

Contact Phone:

Nature of Complaint:

11/26/2008

Kyle Houseal

Phone:

Email:

Docket you wish to comment on: W-02113A-07-0551
Case or Utility Name: Chaparral City Water Co.
Docket Number: W-02113A-07-0551
Position on Docket: Con

Arizona Corporation Commission

DOCKETED

DEC 18 2008

DOCKETED BY	
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Unjustified rate increase. Another example of corporate greed!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

December 18, 2008 (sent following letter via e-mail)

Kyle Houseal

Fountain Hills, AZ 85268

RE: CHAPARRAL CITY WATER COMPANY
DOCKET NO. W-02113A-07-0551

DOCKETED BY
AZ CORP COM COM

2008 DEC 18 10:01

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Dear Mr. Houseal,

Your opinion regarding the Chaparral City Water Company ("Chaparral City") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Chaparral City application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid
Public Utility Consumer Analyst
Utilities Division

filed in docket no. W-02113A-07-0551
End of Comments

Date Completed: 12/18/2008

Opinion No. 2008 - 74059
